

QUALITY POLICY

Policy Statement

Goonvean Aggregates is committed to providing quality products and service to our customers. Top management adopts a process approach and risk-based reasoning to applying the appropriate quality arrangements and objectives. The use of this methodology enables the company to demonstrate our focus on customer collaboration, maintaining long term sustainability and company profitability.

Commitment

Goonvean Aggregates will commit to:

Culture

Establishing and sustaining, through leadership and employee commitment, a robust quality culture that enables delivery of the correct products, at the right time and place to our valued customers.

Standards and Arrangements

Maintaining a management system that is dynamic, proportionate and meets the requirements of ISO 9001:2015. To accomplish our objectives and promote a culture of continual improvement, we comply with all statutory, regulatory, legislative, contractual and UK standard requirements. Collaborating with customers and suppliers to meet their expectations and examine viable material and process alternatives where appropriate.

Management

Addressing risks and opportunities that affect conformity of products and service ensuring they are compatible with the context and strategic direction of the company,

Establishing partnerships with suppliers and interested parties to provide improved service

Ensuring the QMS achieves its intended results by provision of sufficient resources, communication with all personnel, and applicable training.

Performance

Monitoring and measuring the delivery of our business objectives to enable informed decision making, continual improvement and provide confidence to stakeholders.

Employees

Enabling all employees to recognise the importance of the quality system, their contribution to its effectiveness and direct relevance to the success of the company.

Continual Improvement

Goonvean Aggregates is committed to continuous review. The quality management system is evaluated and reviewed regularly as part of top management responsibility and communication of its status and effectiveness is carried out at all levels.



M Penny
Managing Director
5th January 2024